

RAMIRO (RAMSEY) GARZA III

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Summary

Highly accomplished and dedicated leader with extensive expertise in logistics management, operations, administration, and military command. Seeking a challenging and impactful role to leverage proven leadership and managerial acumen in optimizing production, reducing operational costs, enhancing customer satisfaction, and ensuring team and community safety.

Experience

Sustainment Officer (Division Manager), U.S. Army Reserve

1 BDE 87 Training Division / Ellington Field, Texas

2023 - Present

- Designs, develops, and executes Live, Virtual, and Constructive (LVC) training exercises with a focus on supply chain management.
- Conducts Mission Command and Staff Training (MCST) as directed, in support of the 84th Training Command, Army Reserve HQ, and combatant commands (COCOMS).
- Coordinated logistical support for Guardian Response 2025 (GR25), a multi-agency, intergovernmental, whole community approach training exercise. The exercise intent was to prepare units to respond to chemical, biological, radiological, and nuclear (CBRN) threats in the United States.
- A primary goal of GR25 was to train and validate military units to provide Defense Support of Civil Authorities (DSCA) in large-scale emergency events.

Country Container Authority (Division Manager), U.S. Army Reserve (Deployment)

Operation Enduring Freedom – Spartan Shield / Camp Arifjan, Kuwait

2022 - 2023

- Served as the Country Container Authority at the Operational Command Post. Oversaw the procurement, receipt, accountability, inspection, repair, and shipment of 39,614 DOD-owned and leased intermodal containers in CENTCOM.
- Coordinated and synchronized 4 sustainment brigades in container functions.
- Traveled to Host Nations (Iraq, Jordan, KSA) to collaborate with contractors and military personnel to recoup abandoned containers and forecast end-user demand to minimize unnecessary budget expenditures.

Government Liaison, U.S. Army Reserve (Mobilization)

Operation Enduring Freedom / Ft. Hood, Texas

2020 - 2022

- Advised and assisted deploying units with administrative and logistical functions to ensure readiness was met before the unit's departure to the battlefield. Coordinated the reception, staging, onward movement, and integration (RSOI) for 913 units consisting of 43,618 soldiers.
- Selected to serve as the Task Force Battle Captain in response to COVID-19 mitigation efforts, providing life-support functions such as meals, amenities, and billeting for 3,000 personnel.
- Served as the Chairman of the Quality-of-Life initiative and increased physical and social activities at North Fort Hood to enhance the well-being of deploying soldiers. Improved morale by coordinating and creating programs with the USO and other non-government organizations (NGOs).
- Briefed U.S. Congressman Williams from Texas' 25th District about quality-of-life projects.

Assistant Superintendent, City of Houston

Parks and Recreation Department / Houston, Texas

2016 - Present

- Consistent "Exceptional" yearly appraisal ratings due to servant leadership, coaching, and employee empowerment. Plans, organizes, administers, monitors, and reviews the crew's productivity.

- Manages 2 out of 14 trade groups (graffiti abatement & fence repair). Leads the division in efficiency rating with 68%.
- Oversees 2 contractors for routine and special projects with fiscal expenditures totaling \$1,400,000.
- Serves as the CityWorks Administrator. Tracking work orders, labor, equipment, and material costs for the Facility & Maintenance Division. Develops a monthly directorate dashboard of various operational metrics for KPI comparison.
- Converts raw operational data from 64 employees, 14 trades, and 2,064 monthly work orders into WO per council district, throughput per 8 hours, average days per WO, cost per hour, trade efficiency, FTE, and yearly totals.

Company Commander, U.S. Army Reserve

103rd Quartermaster (Logistics) Unit / Houston, Texas

2013 - 2015

- Responsible for the accountability and administration of payroll, safety, training, and equipment of 136 personnel.
- Direct oversight of the unit's personnel working in the SSA (Supply Support Activity) facility, where materials, equipment, supplies, and consumables are handled and stored.
- Duties included strategic planning, leadership development, regulatory compliance, risk management, training management, budgetary forecasting, and customer engagement. Trained, supervised, motivated, advised, and evaluated 5 lieutenants. Met with staff to identify and resolve problems and assign tasks.

Business Development Manager, Bless Oilfield Services Inc.

Oilfield Services & NDT Inspection / Houston, Texas

2011 - 2016

- Worked closely with the owner and various stakeholders to ensure tactical and operational activities were aligned with the strategic vision.
- Oversaw daily functions to include sales, invoicing, marketing, procurement, logistics, and operations of energy and oilfield services.
- Implemented an ERP system to streamline the integration of all business processes and sub-processes into a single unified structure. Worked closely with clients, vendors, and suppliers in the upstream, midstream, and downstream energy supply chain with great success.

Senior Contract Compliance Officer, City of Houston

Houston Airport System Department / Houston, Texas

2009 - 2011

- Interacted with City contractors, vendors, and/or service providers to monitor compliance with contract regulations. Responsible for the inspection of the terminal parking operation to ensure a high level of quality and customer service was provided. The contract generated over \$27 million in gross revenue annually.
- Conducted daily observations and performed routine audits.

Payroll Supervisor, City of Houston

Houston Airport System Department / Houston, Texas

2008 - 2009

- Scheduled, trained, and evaluated 4 clerical employees.
- Conducted payroll preparation for 630 city employees.
- Assisted in department budget preparation, financial analysis, and monitoring utilizing programs and tools such as Form 5, Staffing Spreadsheets, and Vacancy Reports.

Education

Liberty University

Ph.D. Public Administration / Lynchburg, Virginia

2022 – Present

- Quantitative and qualitative research on finance, budgeting, urban planning, organizational leadership, intergovernmental relationships, information management, and ethics.
- Anticipated graduation in late 2026.

Texas Woman's University

Master of Business Administration / Denton, Texas

2006 – 2008

Certification & Courses

Federal Emergency Management Agency (FEMA)

U.S. Department of Homeland Security

2023

- Completed comprehensive FEMA Incident Command System (ICS) and National Incident Management System (NIMS) training (IS-100, 200, 235, 700, 800), demonstrating foundational knowledge in standardized incident management, interagency coordination, and national response frameworks for effective emergency preparedness and disaster response.

Observer, Controller, & Trainer (OC/T)

U.S. Army Reserve

2023

- Military certification to train and monitor the performance of military leaders and units through analysis and constructive feedback.

Project Management Professional (PMP)

Texas A&M Texarkana / Texarkana, Texas

2023

- Course requirements for a national certification. PMP training included developing action plans, managing and collaborating with various teams, sustaining systems and processes, establishing and meeting priorities, and ensuring the close out of professional projects.

Leadership Institute Program (LIP)

City of Houston / Houston, Texas

2019

Certified Public Manager (CPM)

University of Houston / Houston, Texas

2018

- Three hundred hours of study with the focus on improving the performance of public sector managers and the organizational performance of local, state, and federal governments.

Soft & Technical Skills

Stakeholder Management – Leadership – Active Listening – Strategic & Critical Thinking – Decision Making - Collaboration & Diplomacy – Problem Solving & Creativity – Conflict Resolution - Time Management – Interpersonal & Presentation Abilities

Microsoft Office Suite – IBM SPSS – Technical Writing – Logistics & Supply Chain Management - Project Management – SAP – CityWorks – Enterprise Resource Planning (ERP) - Administration